How To Recover Your Password

First, navigate to https://accounts.park.edu/idm/ and enter your Park ID number. Click “Log In”.

Click the link named “Forgot password?”

By accessing this system, you agree to abide by the Park University Information Technology Policies and Procedures.
Enter your Park ID and click “Submit”.

Use of this password reset tool requires that you have already set the answers to your “Security Challenge questions”: If you have not set your Security Challenge questions, or are having trouble with the service, you should contact the Park Student Success Center (PSSC) at 1-877-503-1059, or the IT Help Desk at 1-800-653-3963.

Answer your 3 displayed challenge questions and click “Submit”

Enter your new password into both fields and click “Submit”
Be sure to “Log Out”