# PARK UNIVERSITY STATE APPROVALS

**Arizona:** Park is authorized to operate by the Arizona State Board for Private Postsecondary Education, 1740 W. Adams, Phoenix, AZ 85007; 602-542-5709.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Arizona State Board for Private Postsecondary Education. Please see: https://ppse.az.gov/complaint.

## Contact:

Keith Blanchard Deputy Director/Investigator 602-542-5769 Keith.blanchard@azppse.gov

**Arkansas:** Park is exempt from reporting to the state of Arkansas.

**California:** Park is a private institution approved to operate by the California Bureau for Private Postsecondary Education, Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA, 95833; 916-431-6959.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the California Bureau for Private Postsecondary Education. Please see: <a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a>.

## Contact:

Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 916-431-6924 https://www.bppe.ca.gov/about\_us/contact.shtml

**Georgia:** Park is authorized under the Nonpublic Postsecondary Educational Institutions Act of 1990, by the Georgia Nonpublic Postsecondary Education Commission, 2082 East Exchange Place, Suite 220, Tucker, GA, 30084; 770-414-3300.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Georgia Nonpublic Postsecondary Education Commission complaint information. Please see: gnpec.georgia.gov/gnpec-student-complaint-rules.

**Idaho:** Park is authorized to operate by the Idaho State Board of Education, 650 W State St., # 307, Boise, ID, 83720; 208-334-2270.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Idaho State Board of Education: https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/.

Contact:

Val Fenske

State Coordinator for Private Colleges & Proprietary Schools Idaho State Board of Education 650 West State Street, (PO Box 83720)

Boise, ID 83720-0037 Main Office: 208-334-2270 Direct line: 208-332-1587 valerie.fenske@osbe.idaho.gov

**Illinois:** Park is exempt from reporting to the state of Illinois.

**Kansas:** Park is authorized to operate by the Kansas Board of Regents, 1000 SW Jackson St., Suite 520, Topeka, KS, 66612; 785-296-3421.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Kansas Board of Regents. Please see:

https://www.kansasregents.org/academic\_affairs/private\_out\_of\_state/complaint\_process

OR

Private/Out-of-State Postsecondary Education 1000 SW Jackson, Ste. 520 Topeka, KS 66612 785-296-4917

**Massachusetts:** Park is authorized to do business as a nonprofit entity by the Secretary of the Commonwealth of Massachusetts, Secretary of the Commonwealth, Corporations Division, McCormack Building, One Ashburton Place, 17th floor, Boston, MA, 02108; 617-727-9640.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Massachusetts Department of Higher Education complaint information, please see: <a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a>.

Contact:

Angela Williams
Paralegal and Coordinator for Accountability & Regulatory Affairs
617-994-6963
awilliams@bhe.mass.edu

**Missouri:** Park is exempt from reporting to the state of Missouri.

**Montana:** Park is authorized to operate by the Montana University System, 2500 E. Broadway St., Helena, MT, 59601; 406-444-6570.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Montana University System. Please see: <a href="http://mus.edu/che/arsa/StateAuthorization/Students.asp">http://mus.edu/che/arsa/StateAuthorization/Students.asp</a>. Individuals with complaints regarding institutions that are operating in Montana, but are not part of the Montana University System, have the following options:

- Utilize the internal complaint processes of the applicable institution.
- Complaints concerning consumer protection violations should be directed to the Montana Department of Justice Office of Consumer Protection. <a href="https://doimt.gov/consumer/consumer-complaints/">https://doimt.gov/consumer/consumer-complaints/</a>
- Complaints concerning proper licensure under Montana law (see Board of Regents' Policy 221), including, if applicable, complaints related to State Authorization Reciprocity Agreement standards, may be directed to the Montana University System Office of the Commissioner of Higher Education, 2500 Broadway PO Box 203201, Helena, Montana 59620-3201, 406-444-6570.
- Complaints concerning broad institutional academic practices, such as those that raise issues regarding the institution's ability to meet accreditation standards may be directed to the applicable institution's accrediting agency.

**New Mexico:** Park is authorized to operate by the New Mexico Higher Education Department, 2048 Galisteo St., Santa Fe, NM, 87505.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the New Mexico Higher Education Department. Please see: <a href="http://www.hed.state.nm.us/students/hed-student-complaint-frm.aspx">http://www.hed.state.nm.us/students/hed-student-complaint-frm.aspx</a>.

## Contact:

Diane Vigil-Hayes
Private & Proprietary Schools Administrator and Compliance Officer
New Mexico Higher Education Department
2048 Galisteo St., Santa Fe, NM 87505
505-476-8418
505-476-6500
Diane.Vigil@state.nm.us

**North Carolina:** Park is exempt from reporting to the state of North Carolina.

**North Dakota:** Park is authorized to operate by the North Dakota University System, 10th Floor, State Capitol, 600 East Boulevard Ave., Dept. 215, Bismarck, ND, 58505; 701-328-2960.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the North Dakota University System. Please see:

Tanya Spilovoy, D. Ed. Director of Distance Education and State Authorization 1815 Schafer St., Ste. 202 Bismarck, ND 58501-1217 tanya.spilovoy@ndus.edu

**Ohio:** Park holds Certificate of Authorization by the Ohio Department of Higher Education, 25 South Front St., Columbus, OH, 43215; 614-466-6000.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Ohio Board of Regents. Please see: https://www.ohiohighered.org/students/complaints.

Contact:
Matt Exline
mexline@regents.state.oh.us
614-728-3095

**Oklahoma:** Park is authorized to operate by the Oklahoma State Regents for Higher Education, 655 Research Pkwy #200, Oklahoma City, OK 73104.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Oklahoma State Regents for Higher Education. Please see:

#### Contact:

Mr. Jose Dela Cruz Coordinator of Academic Affairs Projects Oklahoma State Regents for Higher Education 405-225-9141

**South Carolina:** Park is exempt from reporting to the state of South Carolina.

**Tennessee:** Park is authorized to operate by the Tennessee Higher Education Commission, Parkway Towers, Suite 1900, Nashville, TN, 37243.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). If the complaint is not resolved at the institutional level, students may send the complaint, in writing, to Postsecondary State Authorization Staff.

Contact:

Shauna Jennings
Investigations Officer & Complaint Specialist
Tennessee Higher Education Commission
404 James Robertson Parkway, Ste. 1900
Nashville, TN 37243
<a href="mailto:shauna.jennings@tn.gov">shauna.jennings@tn.gov</a>
615-741-0662
615-741-5293

**Texas:** Park is authorized to operate by the Texas Higher Education Coordinating Board, Box 12788, Austin, TX, 78711; 512-427-6225.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Texas Higher Education Coordinating Board. Please see: http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9.

## Contact:

Texas Higher Education Coordinating Board College Readiness and Success Division P.O. Box 12788
Austin, Texas 78711-2788
Studentcomplaints@thecb.state.tx.us

**Utah:** Park is authorized to operate by the Utah Department of Commerce, 160 E Broadway, Salt Lake City, UT, 84111.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Utah Division of Consumer Protection. Please see: <a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a>.

## Contact:

Utah Division of Consumer Protection Attn. Complaint Processor 160 East 300 South Salt Lake City, UT 84114-6704 801-530-6601 801-530-6646 http://www.dcp.utah.gov/

**Virginia:** Park is certified to operate by the State Council of Higher Education for Virginia, 101 North 14th St., Richmond, VA, 23219.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Virginia State Council of Higher Education. Please contact:

State Council of Higher Education for Virginia 101 N. 14TH St., 10TH FL James Monroe Building Richmond, VA 23219 - 3659 804-225-2600 804-255-2621

Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request.

**Washington:** Park is authorized to operate by the Washington Student Achievement Council, 917 Lakeridge Way, SW Olympia, WA, 98502; 360-753-7800.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Washington Student Achievement Council. Please contact:

Karen Oelschlager Program Administrator Washington Student Achievement Council P.O. Box 43430 Olympia, WA 98504-3430 360-753-7869 kareno@wsac.wa.gov

**Wyoming:** Park is authorized to operate by the Wyoming Department of Education, 2300 Capitol Ave., Cheyenne, WY, 82001.

For all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Wyoming Department of Education. Please see: <a href="https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf">https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf</a> and <a href="https://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf">https://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf</a>.

Contact:

Elaine Marces 307-777-6210 307-777-7673 elaine.marces@wyo.gov