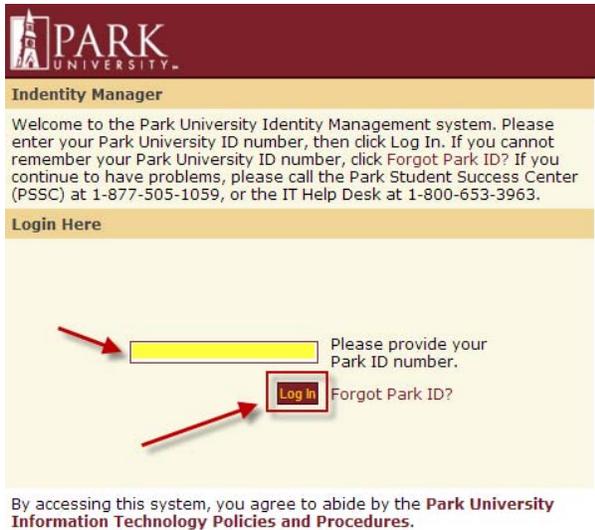


How To Recover Your Password

First, navigate to <https://accounts.park.edu/idm/> and enter your Park ID number. Click “Log In”.



Identity Manager

Welcome to the Park University Identity Management system. Please enter your Park University ID number, then click Log In. If you cannot remember your Park University ID number, click Forgot Park ID? If you continue to have problems, please call the Park Student Success Center (PSSC) at 1-877-505-1059, or the IT Help Desk at 1-800-653-3963.

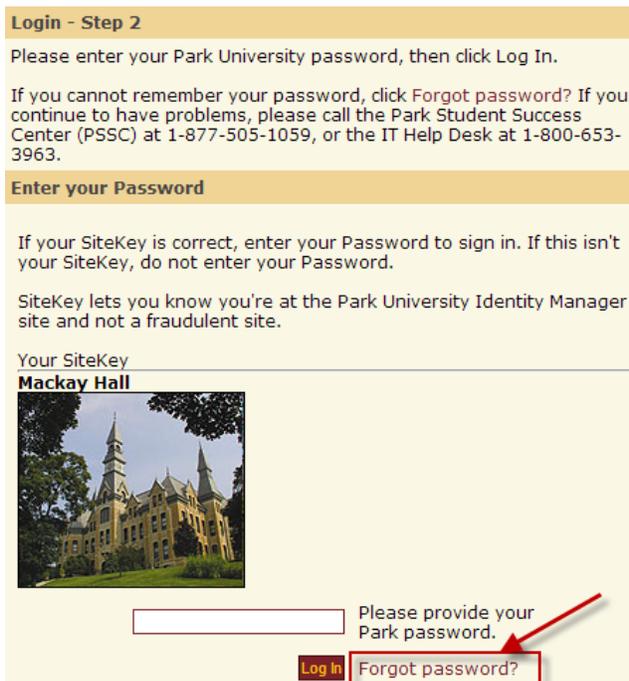
Login Here

Please provide your Park ID number.

Forgot Park ID?

By accessing this system, you agree to abide by the **Park University Information Technology Policies and Procedures.**

Click the link named “Forgot password?”



Login - Step 2

Please enter your Park University password, then click Log In.

If you cannot remember your password, click [Forgot password?](#) If you continue to have problems, please call the Park Student Success Center (PSSC) at 1-877-505-1059, or the IT Help Desk at 1-800-653-3963.

Enter your Password

If your SiteKey is correct, enter your Password to sign in. If this isn't your SiteKey, do not enter your Password.

SiteKey lets you know you're at the Park University Identity Manager site and not a fraudulent site.

Your SiteKey
Mackay Hall

Please provide your Park password.

Forgot password?

Enter your Park ID and click "Submit".

Forgot Your Password?

Please enter your Park ID and press the "Submit" button below.

Use of this password reset tool requires that you have already set the answers to your "Security Challenge questions". If you have not set your Security Challenge questions, or are having trouble with the service, you should contact the Park Student Success Center (PSSC) at 1-877-505-1059, or the IT Help Desk at 1-800-653-3963.

Park ID:

[Forgot Park ID?](#)

Answer your 3 displayed challenge questions and click "Submit"

Identify User

Please answer the following questions.

Park ID:

What was your dream job as a child?:

What was your first vehicle?:

What is your mother's maiden name?:

Enter your new password into both fields and click "Submit"

Reset Your Password [Log Out](#)

To reset your password, please enter a new password below and click Submit. This action will set the password for systems that use your Park ID. Please be aware, although most systems will update with your new password immediately, it can take several hours for your password to update in eCollege.

WARNING: If your Park University email account is setup on your phone or smart phone you will need to manually reset the password on it.

Passwords must conform to the following rules:

- Must be between 8 and 50 characters in length.
- Must contain at least one number, at least one upper case letter, and at least one lower case letter.
- Must not contain any special characters (restricted by eCollege).
- Must not be one of your last two passwords.
- Must not contain your Park ID.

New Password:

Confirm Password:

Be sure to “Log Out”

Manage Your Park Univeristy Identity

 [Log Out](#)

Welcome, Brenda Snyder, to the Park University ID management service. Changing your Park University ID password will set the password for most major services.



Change your password.



Answer/update your Security Challenge questions.



Set/update your SiteKey.