

# HIGHER EDUCATION AGENCY INFORMATION AND AUTHORIZATIONS

## Arizona

Park is authorized to operate by the Arizona State Board for Private Postsecondary Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Arizona State Board for Private Postsecondary Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Keith Blanchard  
Deputy Director/Investigator  
1740 W. Adams  
Phoenix, AZ 85007  
602-542-5769  
[Keith.blanchard@azppse.gov](mailto:Keith.blanchard@azppse.gov)  
<https://ppse.az.gov/complaint>

The Arizona State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://dvs.az.gov/services/education>.

## Arkansas

Park is exempt from certification under the rules and regulations implemented under Arkansas Code Annotated §6-61-301.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Arkansas Department of Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Arkansas Department of Higher Education  
423 Main Street, STE 400  
Little Rock, Arkansas 72201-3818

501-371-2000

<https://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/>

The Arkansas State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://www.arcareereducation.org/>.

## California

Park is a private institution approved to operate by the California Bureau for Private Postsecondary Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the California Bureau for Private Postsecondary Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Bureau for Private Postsecondary Education

2535 Capitol Oaks Drive, Suite 400

Sacramento, CA 95833

916-431-6924

[https://www.bppe.ca.gov/about\\_us/contact.shtml](https://www.bppe.ca.gov/about_us/contact.shtml)

<http://www.bppe.ca.gov/enforcement/complaint.shtml>

The California State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://www.calvet.ca.gov/csaave>.

## Georgia

Park is authorized under the Nonpublic Postsecondary Educational Institutions Act of 1990, by the Georgia Nonpublic Postsecondary Education Commission. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Georgia Nonpublic Postsecondary Education

Commission. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Georgia Nonpublic Postsecondary Education Commission  
2082 East Exchange Place, Suite 220  
Tucker, GA, 30084  
770-414-3300  
[gnpec.georgia.gov/gnpec-student-complaint-rules](http://gnpec.georgia.gov/gnpec-student-complaint-rules)

The Georgia State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://veterans.georgia.gov/>.

## Idaho

Park is authorized to operate by the Idaho State Board of Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Idaho State Board of Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Val Fenske  
State Coordinator for Private Colleges & Proprietary Schools Idaho State Board of Education  
650 West State Street, (PO Box 83720)  
Boise, ID 83720-0037  
Main Office: 208-334-2270  
Direct line: 208-332-1587  
[valerie.fenske@osbe.idaho.gov](mailto:valerie.fenske@osbe.idaho.gov)  
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

The Idaho State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.veterans.idaho.gov/>.

## Illinois

Park is exempt from reporting to the Illinois Board of Higher Education per 23 Ill. Admin. Code 1030.10(c)(5)(A) as Park University is operating in Illinois exclusively on Air Force Base.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Illinois Board of Higher Education at <http://complaints.ibhe.org/>. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Illinois Board of Higher Education  
1 North Old State Capitol Plaza  
Suite 333  
Springfield, Illinois 62701-1377  
217-782-2551

The Illinois State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://www2.illinois.gov/veterans/Pages/default.aspx>.

## **Kansas**

Park is authorized to operate by the Kansas Board of Regents. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Kansas Board of Regents. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please see:

[https://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

OR

Private/Out-of-State Postsecondary Education  
1000 SW Jackson, Ste. 520  
Topeka, KS 66612  
(785) 430-4240

The Kansas State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://www.kcva.ks.gov/>.

## **Massachusetts**

Park is authorized to operate by the Massachusetts Department of Higher Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Massachusetts Department of Higher Education complaint information. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request.

One Ashburton Place, Room 1401

Boston, MA 02108

617-994-6950

617-994-6963

<https://www.mass.edu/about/staffdirectory.asp>

<http://www.mass.edu/forstufam/complaints/complaints.asp>

The Massachusetts State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.mass.edu/forstudents/veterans/veterans.asp>.

## **Missouri**

Park is exempt from reporting to the Missouri Department of Higher Education ("MDHE") as a private, not-for-profit institution. Regardless, Park does report the MDHE as a good-faith showing of its compliance with relevant laws and regulations. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the MDHE complaint information. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff

will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
573-751-2361  
<https://dhe.mo.gov/contactus.php>

The Missouri State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://dese.mo.gov/adult-learning-rehabilitation-services/veterans-education>.

## Montana

Park is authorized to operate by the Montana University System. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Montana University System. Individuals with complaints regarding institutions that are operating in Montana, but are not part of the Montana University System, have the following options:

- Utilize the internal complaint processes of the applicable institution.
- Complaints concerning consumer protection violations should be directed to the Montana Department of Justice Office of Consumer Protection.  
<https://dojmt.gov/consumer/consumer-complaints/>
- Complaints concerning proper licensure under Montana law (see Board of Regents' Policy 221), including, if applicable, complaints related to State Authorization Reciprocity Agreement standards, may be directed to the Montana University System Office of the Commissioner of Higher Education, 2500 Broadway PO Box 203201, Helena, Montana 59620-3201, 406-444-6570;  
<http://mus.edu/che/arsa/StateAuthorization/Students.asp>
- Complaints concerning broad institutional academic practices, such as those that raise issues regarding the institution's ability to meet accreditation standards may be directed to the applicable institution's accrediting agency.

By filing a complaint with the state higher education board, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Montana University System  
Office of the Commissioner of Higher Education  
560 N. Park Avenue  
PO Box 203201  
Helena, MT 59620-3201  
<http://www.mus.edu>

Montana Department of Justice  
Office of Consumer Protection  
2225 11th Avenue  
PO Box 200151  
Helena, MT 59620-0151  
<http://www.doj.mt.gov/consumer/>

The Montana State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://opi.mt.gov/veteransed>.

## **New Mexico**

Park is authorized to operate by the New Mexico Higher Education Department. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the New Mexico Higher Education Department. By filing a complaint with the state higher education board, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

New Mexico Higher Education Department  
2044 Galisteo Street, Suite 4  
Santa Fe, NM 87505-2100  
505-476-8400  
[HigherEd.Info@state.nm.us](mailto:HigherEd.Info@state.nm.us)  
<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

The New Mexico State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.hed.state.nm.us/>.

## North Carolina

Park is exempt from reporting to the NC Board of Governors per G.S. 116-15(e).

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the NC Board of Governors. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

North Carolina Post-Secondary Education Complaints  
c/o Student Complaints  
University of North Carolina System Office  
910 Raleigh Road, Chapel Hill, NC 27515-2688  
studentcomplaint@northcarolina.edu  
<https://www.northcarolina.edu/complaints>

The North Carolina State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.northcarolina.edu/?q=academic-affairs/nc-state-approving-agency-ncsaa>.

## North Dakota

Park is authorized to operate by the North Dakota University System. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the North Dakota University System. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Cheryl Thompson, M.S.Ed.  
Outreach Manager, Core Technology Services of the North Dakota University System  
2000 44th St. SW, Suite 301  
Fargo, ND 58103  
stateauth@ndus.edu  
<https://ndus.edu/state-authorization-sara/>



The North Dakota State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.nd.gov/veterans/benefits/state-approving-agency>.

## Ohio

Park holds Certificate of Authorization by the Ohio Department of Higher Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Ohio Board of Regents. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Matt Exline  
25 S Front St., Columbus, OH 43215  
[mexline@regents.state.oh.us](mailto:mexline@regents.state.oh.us)  
614-728-3095  
<https://www.ohiohighered.org/students/complaints>

The Ohio State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://dvs.ohio.gov/main/state-approving-agency.html>.

## Oklahoma

Park is authorized to operate by the Oklahoma State Regents for Higher Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Oklahoma State Regents for Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University.

Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
405.225.9100  
communicationsdepartment@osrhe.edu  
<https://www.okhighered.org/current-college-students/complaints.shtml>

The Oklahoma State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.ok.gov/saa/>.

## **South Carolina**

Park is exempt from reporting to the South Carolina Commission on Higher Education.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the South Carolina Commission on Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

South Carolina Commission on Higher Education  
(803) 737-2260  
<https://www.che.sc.gov/AboutCHE/ContactUs/StaffContactInformation.aspx>  
<https://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx>

The South Carolina State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.che.sc.gov/>.

## **Tennessee**

Park is authorized to operate by the Tennessee Higher Education Commission. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). If the complaint is not resolved at the institutional level, students may send the complaint, in writing, to Postsecondary State Authorization Staff. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Julie Woodruff  
Tennessee Higher Education Commission & Student Assistance Corporation  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
Julie.Woodruff@tn.gov  
(615) 253-8857

The Tennessee State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://www.tn.gov/thec>.

## **Texas**

Park is authorized to operate by the Texas Higher Education Coordinating Board. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Texas Higher Education Coordinating Board. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Texas Higher Education Coordinating Board College  
P.O. Box 12788  
Austin, Texas 78711-2788  
[Studentcomplaints@thehb.state.tx.us](mailto:Studentcomplaints@thehb.state.tx.us)  
512-427-6101  
<http://www.thehb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9>

The Texas State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <http://www.tvc.texas.gov/tvc/education-home.aspx>.

## Utah

Park is authorized to operate by the Utah Department of Commerce. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Utah Division of Consumer Protection. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Utah Division of Consumer Protection  
Attn. Complaint Processor  
160 East 300 South  
Salt Lake City, UT 84114-6704  
801-530-6601  
<http://www.dcp.utah.gov/>  
<http://consumerprotection.utah.gov/complaints/index.html>

The Utah State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://veterans.utah.gov/academic-institutions/>.

## Virginia

Park is certified to operate by the State Council of Higher Education for Virginia. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Virginia State Council of Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

State Council of Higher Education for Virginia

101 N. 14th St., 10<sup>th</sup> Floor  
James Monroe Building  
Richmond, VA 23219 - 3659  
804-225-2600

<http://www.schev.edu/index/students-and-parents/resources/student-complaints/student-complaint-form>.

The Virginia State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office via email [saa@dvs.virginia.gov](mailto:saa@dvs.virginia.gov).

## Washington

Park University is authorized by the Washington Student Achievement Council (the Council) and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes Park University to offer specific degree programs.

The Council may be contacted for a list of currently authorized programs. Authorization by the Council does not carry with it an endorsement by the Council of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the council at P.O. Box 43430, Olympia, WA 98504-3430 or by email at [degreeauthorization@wsac.wa.gov](mailto:degreeauthorization@wsac.wa.gov).

Regarding complaints, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Washington Student Achievement Council. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Washington Student Achievement Council  
917 Lakeridge Way SW  
Olympia, WA 98502  
[complaints@wsac.wa.gov](mailto:complaints@wsac.wa.gov)  
<https://www.wsac.wa.gov/student-complaints>

For information and resources about student loan repayment, or to submit a complaint relating to your student loans or student loan servicer, please visit [www.wsac.wa.gov/loan-advocacy](http://www.wsac.wa.gov/loan-advocacy) or contact the Student Loan Advocate at [loanadvocate@wsac.wa.gov](mailto:loanadvocate@wsac.wa.gov).

The Washington State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <https://www.wsac.wa.gov/saa>.

## Wyoming

Park is authorized to operate by the Wyoming Department of Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Wyoming Department of Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

2300 Capitol Ave.

Cheyenne, WY, 82001

307-777-6210

307-777-7673

wde-communications@wyo.gov

<https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

<https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>

The Wyoming State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at

<http://www.sites.google.com/a/wyo.gov/veteranseducation/home/va-state-approving-agency>.