# **Higher Education Agency Information and Authorizations**

### Arizona

Park is authorized to operate by the Arizona State Board for Private Postsecondary Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Arizona State Board for Private Postsecondary Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Keith Blanchard
Deputy Director/Investigator
1740 W. Adams
Phoenix, AZ 85007
602-542-5769
Keith.blanchard@azppse.gov
https://ppse.az.gov/complaint

The Arizona State Approving Agency (SAA) is the approving authority of education and training programs for Arizona. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://dvs.az.gov/services/education">https://dvs.az.gov/services/education</a>.

## Arkansas

Park is exempt from certification under the rules and regulations implemented under Arkansas Code Annotated §6-61-301.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Arkansas Department of Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Arkansas Department of Higher Education 423 Main Street, STE 400 Little Rock, Arkansas 72201-3818 501-371-2000

https://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/

The Arkansas State Approving Agency (SAA) is the approving authority of education and training programs for Arkansas. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://www.arcareereducation.org/">https://www.arcareereducation.org/</a>.

### California

Park is a private institution approved to operate by the California Bureau for Private Postsecondary Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement. Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at the address below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, a student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet website, <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a>. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 PO Box 980818, West Sacramento, CA 95798-0818 Sacramento, CA 95833

Telephone: (888) 370-7589 or (916) 431-6959

Fax: (916) 263-1897 www.bppe.ca.gov

https://www.bppe.ca.gov/about\_us/contact.shtml http://www.bppe.ca.gov/enforcement/complaint.shtml

The California State Approving Agency (SAA) is the approving authority of education and training programs for California. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://www.calvet.ca.gov/csaave">https://www.calvet.ca.gov/csaave</a>.

### Georgia

Park is authorized under the Nonpublic Postsecondary Educational Institutions Act of 1990, by the Georgia Nonpublic Postsecondary Education Commission. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or

its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Georgia Nonpublic Postsecondary Education Commission. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Georgia Nonpublic Postsecondary Education Commission 2082 East Exchange Place, Suite 220 Tucker, GA, 30084 770-414-3300 gnpec.georgia.gov/gnpec-student-complaint-rules

The Georgia State Approving Agency (SAA) is the approving authority of education and training programs for Georgia. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://veterans.georgia.gov/">https://veterans.georgia.gov/</a>.

### Idaho

Park is authorized to operate by the Idaho State Board of Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Idaho State Board of Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Val Fenske

State Coordinator for Private Colleges & Proprietary Schools Idaho State Board of Education 650 West State Street, (PO Box 83720)

Boise, ID 83720-0037 Main Office: 208-334-2270 Direct line: 208-332-1587 valerie.fenske@osbe.idaho.gov

https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/

The Idaho State Approving Agency (SAA) is the approving authority of education and training programs for Idaho. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://www.veterans.idaho.gov/">http://www.veterans.idaho.gov/</a>.

### Illinois

Park is exempt from reporting to the Illinois Board of Higher Education per 23 Ill. Admin. Code 1030.10(c)(5)(A) as Park University is operating in Illinois exclusively on Air Force Base.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Illinois Board of Higher Education at http://complaints.ibhe.org/. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Illinois Board of Higher Education 1 North Old State Capitol Plaza Suite 333 Springfield, Illinois 62701-1377 217-782-2551

The Illinois State Approving Agency (SAA) is the approving authority of education and training programs for Illinois. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://www2.illinois.gov/veterans/Pages/default.aspx">https://www2.illinois.gov/veterans/Pages/default.aspx</a>.

#### Kansas

Park is authorized to operate by the Kansas Board of Regents. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Kansas Board of Regents. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please see:

https://www.kansasregents.org/academic affairs/private out of state/complaint process

OR

Private/Out-of-State Postsecondary Education 1000 SW Jackson, Ste. 520 Topeka, KS 66612 (785) 430-4240

The Kansas State Approving Agency (SAA) is the approving authority of education and training programs for Kansas. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at https://www.kcva.ks.gov/.

### Massachusetts

Park is authorized to operate by the Massachusetts Department of Higher Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Massachusetts Department of Higher Education complaint information. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request.

One Ashburton Place, Room 1401 Boston, MA 02108 617-994-6950 617-994-6963

https://www.mass.edu/about/staffdirectory.asp

http://www.mass.edu/forstufam/complaints/complaints.asp

The Massachusetts State Approving Agency (SAA) is the approving authority of education and training programs for Massachusetts. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://www.mass.edu/forstufam/veterans/home.asp">https://www.mass.edu/forstufam/veterans/home.asp</a>.

## Missouri

Park is exempt from reporting to the Missouri Department of Higher Education ("MDHE") as a private, not-for-profit institution. Regardless, Park does report the MDHE as a good-faith showing of its compliance with relevant laws and regulations. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the MDHE complaint information. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Missouri Department of Higher Education 205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 573-751-2361 https://dhe.mo.gov/contactus.php The Missouri State Approving Agency (SAA) is the approving authority of education and training programs for Missouri. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://dese.mo.gov/adult-learning-rehabilitation-services/veterans-education">https://dese.mo.gov/adult-learning-rehabilitation-services/veterans-education</a>.

### Montana

Park is authorized to operate by the Montana University System. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Montana University System. Individuals with complaints regarding institutions that are operating in Montana, but are not part of the Montana University System, have the following options:

- Utilize the internal complaint processes of the applicable institution.
- Complaints concerning consumer protection violations should be directed to the Montana Department of Justice Office of Consumer Protection. <a href="https://doint.gov/consumer/consumer-complaints/">https://doint.gov/consumer/consumer-complaints/</a>
- Complaints concerning proper licensure under Montana law (see Board of Regents' Policy 221), including, if applicable, complaints related to State Authorization Reciprocity Agreement standards, may be directed to the:

Montana University System Office of the Commissioner of Higher Education 2500 Broadway PO Box 203201, Helena, Montana 59620-3201, 406-444 6570;

http://mus.edu/che/arsa/StateAuthorization/Students.asp

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Complaints concerning broad institutional academic practices, such as those that raise issues regarding the
institution's ability to meet accreditation standards may be directed to the applicable institution's
accrediting agency.

By filing a complaint with the state higher education board, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Montana University System
Office of the Commissioner of Higher Education
560 N. Park Avenue
PO Box 203201
Helena, MT 59620-3201
<a href="http://www.mus.edu">http://www.mus.edu</a>

Montana Department of Justice Office of Consumer Protection 2225 11th Avenue PO Box 200151 Helena, MT 59620-0151

# http://www.doj.mt.gov/consumer/

The Montana State Approving Agency (SAA) is the approving authority of education and training programs for Montana. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://opi.mt.gov/Families-Students/Student-Resources/Veterans-Adult-Education">https://opi.mt.gov/Families-Students/Student-Resources/Veterans-Adult-Education</a>.

### New Mexico

Park is authorized to operate by the New Mexico Higher Education Department. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the New Mexico Higher Education Department. By filing a complaint with the state higher education board, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

New Mexico Higher Education Department 2044 Galisteo Street, Suite 4 Santa Fe, NM 87505-2100 505-476-8400 <u>HigherEd.Info@state.nm.us</u> http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx

The New Mexico State Approving Agency (SAA) is the approving authority of education and training programs for New Mexico. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at http://www.hed.state.nm.us/.

### North Carolina

Park is exempt from reporting to the NC Board of Governors per G.S. 116-15(e).

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the NC Board of Governors. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

North Carolina Post-Secondary Education Complaints c/o Student Complaints University of North Carolina System Office 910 Raleigh Road, Chapel Hill, NC 27515-2688 studentcomplaint@northcarolina.edu
https://www.northcarolina.edu/complaints

The North Carolina State Approving Agency (SAA) is the approving authority of education and training programs for North Carolina. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://www.northcarolina.edu/academic-affairs/nc-state-approving-agency-ncsaa.">http://www.northcarolina.edu/academic-affairs/nc-state-approving-agency-ncsaa.</a>

### North Dakota

Park is authorized to operate by the North Dakota University System. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the North Dakota University System. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Cheryl Thompson, M.S.Ed.
Outreach Manager, Core Technology Services of the North Dakota University System 2000 44th St. SW, Suite 301
Fargo, ND 58103
<a href="mailto:stateauth@ndus.edu">stateauth@ndus.edu</a>
<a href="https://ndus.edu/state-authorization-sara/">https://ndus.edu/state-authorization-sara/</a>

The North Dakota State Approving Agency (SAA) is the approving authority of education and training programs for North Dakota. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://www.nd.gov/veterans/benefits/state-approving-agency">http://www.nd.gov/veterans/benefits/state-approving-agency</a>.

## Ohio

Park holds Certificate of Authorization by the Ohio Department of Higher Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Ohio Board of Regents. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide

information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Matt Exline
25 S Front St., Columbus, OH 43215
<a href="mailto:mexline@regents.state.oh.us">mexline@regents.state.oh.us</a>
614-728-3095
<a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>

The Ohio State Approving Agency (SAA) is the approving authority of education and training programs for Ohio. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://dvs.ohio.gov/main/state-approving-agency.html">http://dvs.ohio.gov/main/state-approving-agency.html</a>.

#### Oklahoma

Park is authorized to operate by the Oklahoma State Regents for Higher Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Oklahoma State Regents for Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
405.225.9100
communicationsdepartment@osrhe.edu
https://www.okhighered.org/current-college-students/complaints.shtml

The Oklahoma State Approving Agency (SAA) is the approving authority of education and training programs for Oklahoma. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://www.ok.gov/saa/">http://www.ok.gov/saa/</a>.

### **South Carolina**

Park is exempt from reporting to the South Carolina Commission on Higher Education.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the South Carolina Commission on Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

South Carolina Commission on Higher Education (803) 737-2260

https://www.che.sc.gov/AboutCHE/ContactUs/StaffContactInformation.aspx

https://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx

The South Carolina State Approving Agency (SAA) is the approving authority of education and training programs for South Carolina. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://www.che.sc.gov/">http://www.che.sc.gov/</a>.

### Tennessee

Park is authorized to operate by the Tennessee Higher Education Commission. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). If the complaint is not resolved at the institutional level, students may send the complaint, in writing, to Postsecondary State Authorization Staff. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Julie Woodruff
Tennessee Higher Education Commission & Student Assistance Corporation
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Julie.Woodruff@tn.gov
(615) 253-8857

The Tennessee State Approving Agency (SAA) is the approving authority of education and training programs for Tennessee. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at https://www.tn.gov/thec.

### Texas

Park is authorized to operate by the Texas Higher Education Coordinating Board. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Texas Higher Education Coordinating Board. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Texas Higher Education Coordinating Board College
P.O. Box 12788
Austin, Texas 78711-2788
Studentcomplaints@thecb.state.tx.us
512-427-6101
http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9

The Texas State Approving Agency (SAA) is the approving authority of education and training programs for Texas. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="http://www.tvc.texas.gov/tvc/education-home.aspx">http://www.tvc.texas.gov/tvc/education-home.aspx</a>.

#### Utah

Park is authorized to operate by the Utah Department of Commerce. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Utah Division of Consumer Protection. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Utah Division of Consumer Protection
Attn. Complaint Processor
160 East 300 South
Salt Lake City, UT 84114-6704
801-530-6601
http://www.dcp.utah.gov/
http://consumerprotection.utah.gov/complaints/index.html

The Utah State Approving Agency (SAA) is the approving authority of education and training programs for Utah. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://veterans.utah.gov/academic-institutions/">https://veterans.utah.gov/academic-institutions/</a>.

## Virginia

Park is certified to operate by the State Council of Higher Education for Virginia. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Virginia State Council of Higher Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

State Council of Higher Education for Virginia 101 N. 14th St., 10<sup>th</sup> Floor James Monroe Building Richmond, VA 23219 – 3659 804-225-2600

http://www.schev.edu/index/students-and-parents/resources/student-complaints/student-complaint-form.

The Virginia State Approving Agency (SAA) is the approving authority of education and training programs for Virginia. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office via email <a href="mailto:saa@dvs.virginia.gov">saa@dvs.virginia.gov</a>.

# Washington

Park University is authorized by the Washington Student Achievement Council (the Council) and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree-Granting Institutions Act. This authorization is subject to periodic review and authorizes Park University to offer specific degree programs.

The Council may be contacted for a list of currently authorized programs. Authorization by the Council does not carry with it an endorsement by the Council of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the council at P.O. Box 43430, Olympia, WA 98504-3430 or by email at <a href="mailto:degreeauthorization@wsac.wa.gov">degreeauthorization@wsac.wa.gov</a>.

Regarding complaints, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Washington Student Achievement Council. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

Washington Student Achievement Council 917 Lakeridge Way SW Olympia, WA 98502 complaints@wsac.wa.gov https://www.wsac.wa.gov/student-complaints For information and resources about student loan repayment, or to submit a complaint relating to your student loans or student loan servicer, please visit <a href="www.wsac.wa.gov/loan-advocacy">www.wsac.wa.gov/loan-advocacy</a> or contact the Student Loan Advocate at <a href="loanadvocate@wsac.wa.gov">loanadvocate@wsac.wa.gov</a>.

The Washington State Approving Agency (SAA) is the approving authority of education and training programs for Washington. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://www.wsac.wa.gov/saa">https://www.wsac.wa.gov/saa</a>.

# Wyoming

Park is authorized to operate by the Wyoming Department of Education. This agency may be contacted for a list of currently authorized programs. Authorization does not carry with it an endorsement of the institution or its programs. Any person desiring information about the requirements of the act or the applicability of those requirements to the institution may contact the agency at the information below.

Regarding complaints against Park, for all students, it is highly recommended that you attempt to resolve your grievance at the institutional level using the processes defined on Park's website and catalog(s). However, students may appeal to the Wyoming Department of Education. By doing so, the student under no circumstances will suffer any adverse actions by Park University. Additionally, staff will provide information regarding powers, duties, responsibilities and credentials at Park University upon request. Please contact:

2300 Capitol Ave. Cheyenne, WY, 82001 307-777-6210 307-777-7673 wde-communications@wyo.gov

 $\frac{https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf\ https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/}$ 

The Wyoming State Approving Agency (SAA) is the approving authority of education and training programs for Wyoming. Our office investigates complaints of GI Bill® beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office at <a href="https://edu.wyoming.gov/">https://edu.wyoming.gov/</a>.

Please note: GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government Web site at <a href="http://www.benefits.va.gov/gibill">http://www.benefits.va.gov/gibill</a>.